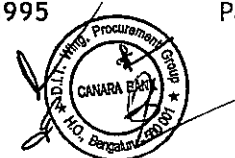**Amendment-1 to "Bid Number: GEM/2021/B/1248995 Dated 29/05/2021 for Implementation of Comprehensive Work From Home Solution in Canara Bank"**

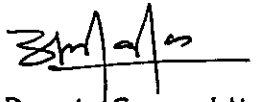**It is decided to amend the following in respect of the above RFP:**

Sl. No.	Page No.	Section/ Annexure/ Appendix of the RFP	Clause No.	Existing	Amended
a.	2	Technical Specification Annexure-B	Security Requirements Point no 1.	Security Requirements: The solution should have the security mechanism to scan, detect and block any Zero Day Threats, Remote Access Threats, Targeted and Blended Attacks including but not limited to Advanced Persistent Threats, Denial of Service (DoS), Distributed Denial of Services (DDoS), Malware, Spyware, Ransomware, etc. from any external devices and networks.	Security Requirements: The solution should have the security mechanism to scan, detect and block any Zero Day Threats, Remote Access Threats, Targeted and Blended Attacks including but not limited to RDP Exploit Attacks, SMB Exploit Attacks, OWASP Attacks, Advanced Persistent Threats, Malware, Spyware, Ransomware, Worms, Trojans, Keyloggers, Hacker tools, Screen Loggers, Recorders etc. from any external devices and networks, The solution should be capable of integration with the bank's existing Anti-DDoS Solution for protection against Denial of Service (DoS), Distributed Denial of Services (DDoS) Attacks.
b.	4	Technical Specification Annexure-B	Administrative Requirements Point no 1	Administrative Requirements: The solution should have single GUI console for management, configuration, and monitoring.	Administrative Requirements: The solution should have GUI console for management, configuration and monitoring.
c.	1	Scope of Work	Scope of Work Point No 12	The solution should be licensed for 1000 concurrent users from Day-1. The Bank also reserves the right to add / surrender licenses any time as per the requirements of the Bank during the Contract Period and the payments will be	The solution should be licensed for 1000 concurrent users from Day-1. The Bank also reserves the right to procure additional concurrent user licenses as per the requirements of the Bank during the Contract Period and the payments will be done on

				done on pro-rata basis from / till the month of addition / surrender of such licenses.	pro-rata basis from the month of addition of such licenses.
d.	2	Technical Specification Annexure-B	Technical Specification Point no 21	If the solution is offered in HCI, then the HCI should be compatible to run on any enterprise hypervisors on x86 Platform. If the bidder offers to consider only server virtualization, then it should be independent of any x86 Server Platform. However, the Work from Home Solution and HCI / Hypervisor should not be from same OEM.	If the solution is offered in HCI, then the HCI should be compatible to run on any enterprise hypervisors on x86 Platform. If the bidder offers to consider only server virtualization, then it should be compatible to run on any x86 Server Platform. The offered Work From Home Solution should be interoperable to run on any HCI Platform.
e.	4	Technical Specification Annexure-B	Administrative Requirements	The solution should support bulk user creations and access policy assignments through xlsx / csv uploads	The solution should support bulk user creations and bulk access policy assignments.
f.	6	Payment Terms Annexure-E	Payment Terms Point No 7.1 Clause No e	Concurrent user based License for Work from Home Solution 100% payment for first Year will be released on full implementation and sign-off from the Bank.	I. 100% payment will be released on full implementation and sign-off from the Bank. II. 100% of Yearly charges in advance from 2nd Year onwards.

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 24/06/2021
Place: Bengaluru

Deputy General Manager